



E-BANKING SERVICES

INDEMNITY AND UNDERTAKING

In consideration of your acceptance of oral instructions from me over the telephone, fax or implementation of other instructions where transmitted by electronic means in connection with such facilities as may from time to time form part of the services (“Services”) offered by you in accordance with your policy. I irrevocably and unconditionally agree and undertake to accept the veracity of any such instructions and your implementation of the Services for all purposes whatsoever. I further irrevocably and unconditionally ratify the same and hereby waive any claim against you as a consequence of or in respect of the provision by you of the Services, and not to use, or allow any third party to use the Services on my behalf and/or for any fraudulent or unlawful purpose. I confirm that any instructions given by me to you using any means may be used as evidence in any court of law or other proceedings of whatsoever nature or in resolving any dispute between us. I further irrevocably and unconditionally agree to indemnify and hold you harmless from and against all liabilities, losses, actions, proceedings, claims, costs, damages and expenses which may be incurred or suffered by you, or made against you, as a consequence of, or in respect of the provision by you of the Services. I further agree that you may debit any of my accounts with you for all costs, charges, expenses or other amounts which you may incur as a consequence of, or in respect of the provision of the Services, I agree that you may ignore, or suspend action on, any instructions received from me if you, in your absolute discretion, deem it appropriate to do so. I further confirm my understanding that compliance with such instructions and provision of the Services shall be subject to the internal policies of The Bank of Punjab, which may change from time to time and the relevant Circulars of State Bank of Pakistan.

I also confirm that provision of services shall also, where relevant be governed by the terms and conditions governing my existing account(s) with you. I confirm that my Personal Identification Number shall be kept confidential. I shall be liable for any misuse of the same and agree to indemnify you against all consequences of such misuse. I confirm that all information and data contained in this form is accurate and true and there is no undisclosed material information which would affect BOP’s decision to extend any of the Services to me. In consideration of your agreeing to email me my account statements, I hereby waive any requirement as per the account opening form to send any hard copy statements or notices by post to my address.

For the purposes of this Indemnity Undertaking the word “Services” shall be deemed to include any form of banking services or products that BOP may offer its customers from time to time including any cards. This Indemnity and Undertaking shall be deemed to be an integral part of the account opening form executed by me as amended from time to time.

DECLARATION

I hereby agree with the indemnity and undertaking given above, which I have read, understood and confirm that the information supplied is correct to the best of my knowledge. The registration code may be sent to my e-mail address given in the request.

1. Customer Signature

2. Customer Signature

3. Customer Signature

4. Customer Signature